

Emin Pasha Hotel and Spa

STATEMENT ON CORONAVIRUS (COVID-19)

Our Guests/Patrons and Suppliers,

Further to several state address by H.E the President Yoweri Museveni, Emin Pasha Hotel management would like to thank the President, government advisors and other stake holder, for allowing Hotels and other institution to be in operation during the worldly pandemic. We further thank the government of Uganda and the Ministry of Health in particular, for their unwavering commitment to the people of Uganda and for having trusted us for holding returnees/travelers who were under strict observation at the Hotel. As such, we, at The Emin Pasha Hotel, did received 24 returnees/travelers that were institutionally quarantined for 14 days by our government.

Under this policy, a medical doctor has been carrying out daily tests on the quarantined individuals. The results were shared with the hotel and the institutions concerned. The returnees/travelers were then tested for Covid-19 during their last days of quarantine. Fortunately, all results were **negative**. April 5th, 2020 marks the last day (day 14) for these returnees/travelers. They have been issued with clearance certificates and a prompt release followed.

Our sympathies go out to the returnees/ travelers as this is not an ideal situation. We understand this may have caused many of you to lose opportunities such as the loss of in-person classes for students. Our prayers are with you. Nevertheless, it is crucial for all of us to follow the same preventative measures and adhered to it while in self quarantine at home. (stay safe, stay home). These procedures are not meant to limit anyone, but to avert the spread or contraction of the virus.

As I write, heavy-heartedly to all of you, considering the loss of loved ones in the world at large and the opportunities that have been missed with the unprecedented situation our strong and beautiful world has fallen into. The coronavirus (Covid-19) continues to threaten us, however, it will not overwhelm us. The world is adapting to this crisis and eventually, it will figure out mechanisms that will conquer this invisible enemy once and for all.

The state of emergency is not only a national emergency but an international one. Thus, the world is currently undertaking measures including state lockdowns and the quarantine of returnees/travelers. Our country, like others, has taken the same actions. Emin Pasha Hotel management is doing as part of our continued efforts as a nation, to ensure the health and safety and wellbeing of our guests and staff is protected during these uncertain times and we will remain at your service.

On a similar note, we thank the families of and the returnees/travelers for choosing to stay with us. I further recognize the Emin Pasha Hotel Management team and all the staff for their services and care in this dire time of need, where faith is of great importance. We share our sympathy to all persons and businesses that have been affect during this crisis. As part of our continued commitment to our guests, our teams continue to ensure that the standard of cleanliness and hygiene at the hotel remain at the highest level. We have taking the following measure to ensure a clean environment:

- Thoroughly refresh and sterilize The Emin Pasha Hotel for normal business that will resume after the Covid-19 measures have ended.
- Teams receive regular briefing and professional training to cope with the situation.
- Provision of personal protective equipment i.e. masks, gloves, sanitizers.
- Increased the number of sanitation points with anti-bacterial sanitizers and hand washing facility at the hotel for easier access by the clients.
- Monitoring the food and safety standards preparation, serving in line with international standards.
- Temperature monitoring for all guests coming in the Hotel.
- Increased cleaning on our public areas with high grade disinfectant.
- Encouraging patrons to increase the frequency of washing their hand with soap and water.

There are quite a number of special offers shared on our social media pages

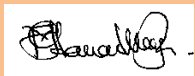
<https://www.facebook.com/eminpashahotel/>

<https://www.instagram.com/theeminpashahotelandspa/>

Given the devastation the coronavirus has had on various economies, governments around the world are providing stimulus packages to ensure that major businesses in their countries do not collapse. In Uganda, the tourism sector has taken an enormous hit. Hotels are at the forefront of this adversity. It is our hope that our Government/Ministry of Tourism will protect the future of these corporations through these unparalleled conditions.

We continue to be guided by Ugandan Ministry of Health and world health organization and shall share further update on any additional measures to be taken by the said organizations

The health and Safety of our guests and staff remains our highest priority. Thank you!



Moses Jerry Odawa
General Manager